



## Frequently Asked Questions

### Q1: What is OAG Dynamic?

A1: **OAG Dynamic** is dynamic, instant distribution of real schedule changes by OAG. As soon as OAG receives a schedule change from an airline, we can instantly distribute the data to **OAG Dynamic** customers.

### Q2: How does OAG Dynamic work?

A2: OAG's database architecture is highly sophisticated. When an airline schedule update is received by OAG, the system will instantly recognize that the information is different and will reformat the change ready for immediate delivery to the customer.

### Q3: Will the data still be reliable?

A3: YES! OAG automatically applies over 400 integrity, continuity & validation checks to every update we receive. Any schedule change distributed via **OAG Dynamic** will still go through the same validation processes and there will be no loss in data integrity or accuracy from **OAG Dynamic**.

### Q4: Do I still need to receive SSIM files from OAG?

A4: No, as it is a continuous data feed **OAG Dynamic** is all you need to use – once you switch to **OAG Dynamic** you no longer have to process bulk data files!

### Q5: What do I do if I miss some updates from OAG Dynamic?

A5: Don't worry, we can redistribute any of the messages to you again. Alternatively, we can send you a SSIM file refresh for any carrier at any time to keep you fully up-to-date.

### Q6: Can I use OAG's WDF files for data refreshes?

A6: No, OAG would not recommend it. **OAG Dynamic** is based on IATA industry data formats; using non-industry data formats may prove very difficult to maintain accuracy and topicality.

### Q7: Can I customize OAG Dynamic to suit my business needs?

A7: Yes, **OAG Dynamic** offers a range of custom data & delivery options for you to mix and match:

1. Select the carriers you need to receive updates for
2. Data format: select XML or SSM/ASM
3. Delivery methods: select FTP or MQ Series
4. Delivery Frequency: select truly dynamic service, or batch updates for delivery at intervals of your choice

### Q8: Who is using OAG Dynamic?

A8: OAG is discussing **OAG Dynamic** with several major distribution companies & travel businesses at the moment. As **OAG Dynamic** is a totally new schedules distribution service to the industry, we expect it to take a little longer for our customers to become familiar with the new processes & technologies and we're inviting anyone interested in **OAG Dynamic** to beta test with us.

**For more information, please visit our website  
[www.oagaviation.com](http://www.oagaviation.com)**

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#### Q9: When will OAG Dynamic be live?

A9: As soon as our customers are ready! Beta testing is already in progress; once our first beta customer is ready the service will be live.

#### Q10: I am an airline, how does OAG Dynamic help me?

A10: **OAG Dynamic** is the best solution to help you stay in sync with your airline & reservation partners.

The system allows you to instantly relay your latest schedule information to your code share & interline partners and gives you a direct link into your distribution channels, helping you to stay in sync with each other at all times.

#### Q11: I am an airline but I don't currently supply my schedules to OAG. What should I do?

A11: It's easy. Just contact OAG's experienced Schedules team who can give you all the advice & support you need to start submitting your schedules to us. Remember it is completely FREE OF CHARGE to submit your schedules to OAG.

Just email [schedules@oag.com](mailto:schedules@oag.com) for more information.

#### Q12: I am an airline that already submits schedules to OAG. What should I do?

A12: That's great! Just continue to send your data to us as frequently as you can, or as soon as you make any changes to your schedule. If you need help increasing the frequency and/or method of submission you use, please email [schedules@oag.com](mailto:schedules@oag.com).

As soon as our distribution/reservation system customers are ready to go live with **OAG Dynamic**, your schedule changes will automatically be included in the system.

#### Q13: I am an airline. Can I receive schedules data from OAG via OAG Dynamic?

A13: Yes, of course! **OAG Dynamic** is a revolutionary data delivery system that can be used by anyone who needs schedules data. Just get in touch and we'll be happy to discuss your requirements through with you.

Many airlines all over the world purchase data from OAG. We aggregate, validate & distribute schedules data, and related information, from over 1,000 airlines worldwide. Our stringent validation processes are unsurpassed so you can be sure that OAG data is the best available.